



# SPEND & WIN KAW KAW

## TERMS & CONDITIONS

### 1. ORGANISER

The "Spend & Win Kaw Kaw" Contest ("Contest") is organised by Mohd Chan Group ("Organiser").

### 2. CONTEST PERIOD

The Contest runs from 1 July 2026 until 30 September 2026, both dates inclusive ("Contest Period").

Any entries received before or after the Contest Period will not be entertained.

### 3. ELIGIBILITY

The Contest is open to:

- All Malaysian citizens and residents aged 18 years old and above.
- Customers who dine in or purchase at any participating Mohd Chan outlet nationwide.
- Participants MUST be registered members of the official Mohd Chan mobile application during the Contest Period.

To participate:

- Customers are required to register and sign up as a member via the Mohd Chan App.
- Membership registration is free.
- Only purchases linked to a registered member account are eligible for the Contest.

The following persons are NOT eligible:

- Permanent and contract employees of the Organiser.
- Immediate family members of employees of the Organiser.
- Vendors, agencies, suppliers, and partners directly involved in this Contest.



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### 4. HOW TO PARTICIPATE

- Customers must be a registered member of the official Mohd Chan App.
- All eligible spending recorded in the Mohd Chan App will automatically be counted toward the Top Spender Contest leaderboard.
- Eligible members will be automatically entered into the Contest once the purchase points are successfully keyed into the Mohd Chan App membership system.
- The more you spend, the higher your chances of becoming a Weekly or Overall Top Spender winner.
- Members must ensure their membership account is presented during payment or before points are keyed in to qualify for automatic entry.
- No manual submission is required. The Organiser will track eligible entries through the Mohd Chan App membership and rewards system.
- Only transactions successfully recorded in the Mohd Chan App during the Contest Period will be eligible for the Contest.

### 5. ENTRY CONDITIONS

- Entries are automatically generated based on successful point collection recorded in the Mohd Chan App.
- Spending accumulation is calculated based on the total net amount spent after discounts and promotions.
- The Organiser reserves the right to reject unclear, incomplete, duplicated, fake, or suspicious entries.
- Participants are responsible for ensuring their member details and contact information in the Mohd Chan App are accurate and updated.
- The Organiser reserves the right to request proof of purchase or identification for verification purposes if necessary.



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### 6. MEMBERS EXCLUSIVE REWARDS

Registered members may enjoy:

- Double reward points (2X Points) from Monday - Thursday.
- Additional exclusive rewards or bonus entries as announced by the Organiser.
- Terms for membership rewards are subject to the Organiser's membership programme policies.

### 7. PRIZES

Prizes may include but are not limited to:

- iPhone 18 Pro
- Kitchen appliances

The Organiser reserves the right to substitute any prize with another item of similar value without prior notice.

Prizes are:

- Non-transferable
- Non-refundable
- Not exchangeable for cash

### 8. WINNER SELECTION

- Winners will be determined based on the highest accumulated spending amount recorded in the Mohd Chan App membership system during the Contest Period.

#### A. Weekly Top Spender

The member with the highest total spending accumulated within each weekly cycle will be selected as the Weekly Top Spender winner.



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### **B. Overall Grand Top Spender**

The member with the highest total accumulated spending throughout the entire Contest Period from 1 July 2026 until 30 September 2026 will be selected as the Grand Winner.

- Only successful and valid transactions recorded in the Mohd Chan App membership system will be counted.
- The Organiser reserves the right to verify all spending records, receipts, and member details before confirming any winner.

In the event of a tie:

- The participant with the higher number of transactions may be prioritised; OR
- The participant who achieved the spending amount earlier may be selected.
- The Organiser's decision is final, conclusive, and binding.
- No correspondence or appeals will be entertained.

### **9. WINNER ANNOUNCEMENT**

Winners may be contacted through:

- Phone call
- Whatsapp

If a winner cannot be contacted within seven (7) working days, the Organiser reserves the right to select a replacement winner.

### **10. PRIZE COLLECTION**

Winners must:

- Present original IC for verification.

Failure to comply may result in prize forfeiture.



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The Organiser will not be responsible for:

- Lost or damaged prizes
- Delays caused by third parties
- Unclaimed prizes after the collection period

### 11. DISQUALIFICATION

The Organiser reserves the right to disqualify participants who:

- Submit false or misleading information
- Tamper with the Contest process
- Violate any Terms & Conditions

### 12. PUBLICITY

By participating, participants agree that the Organiser may use:

- Names
- Photos
- Videos
- Contest-related content

for advertising, marketing, and publicity purposes without additional compensation.

### 13. PERSONAL DATA

By participating, participants consent to the collection and processing of personal data for:

- Contest administration
- Marketing and promotional purposes
- Contacting winners

All personal data will be handled according to applicable privacy laws.



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### 14. LIMITATION OF LIABILITY

The Organiser shall not be liable for:

- Technical failures
- Internet disruptions
- Lost entries
- Human error
- Any damages or losses arising from participation

### 15. RIGHTS OF THE ORGANISER

The Organiser reserves the right to:

- Amend the Terms & Conditions
- Change prizes
- Extend or shorten the Contest Period
- Cancel, terminate, or suspend the Contest without prior notice.

### 16. ACCEPTANCE

Participation in this Contest constitutes acceptance of all Terms & Conditions stated herein.

### 17. CONTACT INFORMATION

For enquiries, please contact:

Marketing Department – Mohd Chan Restaurant

Email: [marketing@mohdchan.com.my](mailto:marketing@mohdchan.com.my)